

Smarter User & License Management for Atlassian Suite

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Automated User Management Datasheet

Managing users across Atlassian tools like Jira, Confluence, Bitbucket, and JSM is becoming more complex, especially in growing organizations with frequent shifting teams. Admins are expected to keep licenses clean, user lists updated, and access policies enforced.

The miniOrange Automated User Management for Atlassian Suite automates the complete process. From identifying inactive users to managing groups in bulk, the plugin is built to optimize your license usage, reduce manual work, and simplify user lifecycle management.

30% of software licenses go completely unused, with another 8% rarely used, i.e. used less than once a month.

Real-Life Use Cases Solved by the Plugin

Cut unnecessary expenses and optimize license usage

Consider a company with 1,000 Jira users finds 300 haven't logged in for over 90 days. Instead of paying for unused licenses, the admin can enable auto-deactivation. Those accounts are disabled, freeing up space for new hires and saving \$30,000 annually. The plugin helps remove inactive users before they become a cost burden.

Reduce manual effort and save hours of tedious work

Let's suppose that in a new department in a company, 50 employees join. The admin can simply upload a single CSV file. Everyone can be onboarded in minutes with the right access. The plugin handles bulk user actions smoothly without repetitive steps or the risk of manual errors.

Keep user accounts up-to-date without manual tracking

A company wants to enforce a policy to deactivate accounts unused for 90 days. Instead of tracking this manually, the admin sets a rule in the plugin. It identifies and disables inactive users while skipping specific groups like admins. No spreadsheets, no extra work.

Manage permissions quickly and efficiently

Consider in a company, the marketing team needs Confluence access. The admin uploads a list and assigns all 25 users to the correct group in one step. The plugin helps admins handle group permissions fast, especially during team changes or onboarding.

1. Joshi, S. (n.d.). 30 License Management Statistics Helping Teams Reduce spend.

Save hours of manual data entry and simplify migrations

During a Jira Cloud migration, the admin can export user data and import it into the new instance. No need to recreate accounts one by one. The plugin makes backing up or moving users faster and more reliable.

Ensure transparency and avoid unnecessary support tickets

Before deactivation, inactive users can be sent an email. The email can inform them that their Jira account has been inactive for a long period and will be deactivated in a set number of days. This reduces confusion and gives users time to act, avoiding IT support requests.

Feature Overview

Auto User & Group Management	Automates deactivation and bulk group updates based on login activity
License Optimization	Frees up unused licenses in Jira, Confluence, JSM, and Bitbucket.
Single Logout (SLO)	Enables fast user migration and backups with full group mapping
Custom login, logout, and error pages	Notifies users before automated deactivation
SCIM User Provisioning	Add, remove, or suspend users at scale in seconds
User Filtering	View/filter users by activity, groups, or login status
CSV-Based Actions	Remove users who never logged in directly from invite records

Why Choose miniOrange?

License Optimizer

Identify and remove unused accounts to reduce costs while ensuring active users retain access.

Deactivate Inactive Users Automatically

Automatically disable accounts with no recent activity, removing the need for manual tracking.

24/7 Support

Get round-the-clock help from our in-house team for setup, troubleshooting, and ongoing support.

Trusted by Industry Leaders Worldwide



About Us

miniOrange’s security experts are trusted by 25,000+ organizations across the world. Standing at the forefront of Atlassian security, we deliver Single Sign-On (SSO), Multi-Factor Authentication (MFA), and User Management solutions. Be it Data Center or Cloud, our apps secure Atlassian with seamless SAML and OAuth integration for ease of use and top-tier security.



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